

San Bernardino County Stormwater Public Education Program

Annual Report 2007-2008

San Bernardino County Stormwater Public Education Program Annual Report for Fiscal Year 2007-2008

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1.0 PURPOSE

Stormwater pollution has been identified by the Environmental Protection Agency as one of the main causes of water contamination across the nation. The San Bernardino County Stormwater Program seeks to reduce the amount of pollutants - including pesticides, fertilizers, paint and pet waste - which are discharged into the stormdrain system and end up in our rivers, beaches and oceans. The purpose of the program is to implement a public education program that encourages residents and businesses to adopt pollution prevention practices.

2.0 PROGRAM GOALS

The program has three (3) primary goals:

- Continue to increase awareness of stormwater pollution and its impact on our environment;
- Continue to educate residents and businesses on how to change their behavior to minimize pollution; and
- Maintain compliance with the National Pollutant Discharge Elimination System (NPDES) Municipal Stormwater Permit.

3.0 STRATEGY

The strategy of the program focuses on directing San Bernardino County residents and businesses to available resources that yield the highest potential of pollution reduction discharged into the stormdrain system. The strategy is five (5) fold:

- Conduct Pollutant-Specific Outreach—the program’s educational materials each identified a pollutant and the simple pollution prevention behavior(s) associated with it. Whenever possible, messages were delivered in settings tied to these pollutants, such as placing paint tip cards in paint stores and placing posters reminding pet owners to pick up after their dog in pet facilities;
- Leverage Funds—to stretch existing program funds, the program developed partnerships with existing city and county programs and corporate enterprises to distribute educational messages to target audiences;
- School Education Outreach—the program’s presentations educated students on what stormwater pollution is and encouraged pollution prevention practices such as not littering;

- Mass Media Advertising Campaign—the campaign included paid media and pro-bono advertising featuring radio, newspaper and outdoor ads; and
- Website—the San Bernardino County Stormwater Program’s website provided residents and businesses news and information on the program’s efforts to reduce stormwater pollution.

4.0 NON-MEDIA OUTREACH

To deliver the stormwater pollution prevention message, the program executed a comprehensive set of outreach activities. This included forming partnerships with garden centers/nurseries, paint stores, hardware stores, home improvement stores and pet facilities in order to place outreach materials. Outreach materials included fact sheets, tearsheets, tip cards, shelftalkers and posters. Fact sheets that explained stormwater pollution prevention tips were given to store staff. Tearsheets listed locations of household hazardous waste centers, as well as hours of operation, and were placed on counters and checkout stands. Tip cards provided easy-to-follow pollution prevention tips and were placed on counters in the appropriate section. Shelftalkers, with tearsheets attached, provided the same information and were placed in the appropriate aisles relating to the specific pollutant. This allowed customers to tear off individual sheets and take the information with them. Additionally, the program utilized two (2) types of posters, one poster encouraged the proper disposal of household hazardous waste and another poster placed in pet facilities encouraged pet owners to pick up after their pets in order to prevent pollution. Fact sheets, tearsheets, tip cards, shelftalkers and posters promoted the (800) OILY-CAT hotline and the www.cleanup.org website, resources of more information for residents and businesses.

In addition, owners, managers and employees were educated on stormwater pollution. Once educated, the staff, seen as experts by the customers, served as catalysts to spread the stormwater pollution prevention message to “do-it-yourselfers” who may be unintentionally engaged in various polluting activities during their home projects, or pet owners who may not be picking up after their dog(s) resulting in pollution. By having staff deliver the stormwater pollution prevention message, the program has the advantage of “the messenger” constantly being at the customers’ disposal, thereby being able to effectively reach, and educate, a large group of potential polluters.

4.1 Partnership with Garden Centers/Nurseries, Paint Stores, Hardware Stores and Home Improvement Stores

4.1.1 Goals

- Continue to develop and maintain corporate and private party partnerships with garden centers/nurseries, paint stores, hardware stores and home improvement stores throughout the County.

- Continue to place public educational materials in appropriate locations (paint tip cards on paint counter, etc.) in stores throughout the County.
- Promote the (800) OILY-CAT hotline and the www.cleanup.org website. Encourage residents, businesses and store staff to refer to these resources when they want more information on stormwater pollution prevention and proper household hazardous waste disposal.
- Continue to develop and maintain partnerships with home improvement stores in order to:
 - Conduct tablings in front of the stores providing outreach materials to residents in their community with the stormwater pollution prevention message;
 - Hold presentations to educate store staff on stormwater pollution prevention and proper household hazardous waste disposal information; and
 - Collaborate with stores to place fact sheets with pollution prevention tips in employees' pay stub envelopes.

4.1.2 Results

- Maintained partnerships with 122 garden centers/nurseries, paint stores, hardware stores and home improvement stores *(See Appendix: p.13-34)*.
- Worked with retail stores to train 439 employees on Best Management Practices (BMP) and the proper disposal of pesticides, fertilizers and paint furthering their ability to pass on these pollution prevention messages to their customers *(See Appendix: p.14-34)*.
- Distributed approximately 48,442 public education materials at retail stores throughout the County; including fact sheets, tearsheets, tip cards, shelftalkers and posters *(See Appendix: p.14-34)*.

Listed below is a summary of the materials placed at garden centers/nurseries, paint stores, hardware stores and home improvement stores:

❖ Partner Stores:	122
❖ Fact Sheets (pollution prevention tips):	188
❖ Tearsheets (list of HHW collection centers):	34,200
❖ Tip Cards (tips on pesticide, fertilizer and paint):	13,800
❖ Shelftalkers (tips on pesticide, fertilizer and paint):	141
❖ Posters (identified phone number and website):	113

- Developed partnerships with major home improvement stores and held 14 tablings at Home Depot and/or Lowe’s. Set up a table with the program information near the front of the store. Distributed public education materials and spoke one-on-one to residents regarding stormwater pollution prevention, educating 3,176 residents *(See Appendix: p.34-36)*.

Listed below is a summary of the materials distributed at home improvement store tablings:

✧ Tablings:	14
✧ Tearsheets (list of HHW collection centers):	2,949
✧ Tip Cards (tips on paint, pesticide, and fertilizer):	2,453
✧ Pens:	1,550
✧ Magnets (English and Spanish) :	898
✧ Coloring Books:	642
✧ Bookmarks:	393
✧ Bags:	225
✧ Pencils:	241
✧ Rulers:	225
✧ Santa Anna River Begins Brochures (English and Spanish):	45

- Conducted eight presentations at home improvement stores, educating 84 store staff employees *(See Appendix: p.37)*.

Listed below is a summary of the materials distributed at home improvement store presentations:

✧ Presentations:	8
✧ Fact Sheets (pollution prevention tips):	124
✧ Tearsheets (list of HHW collection centers):	124
✧ Tip Cards (tips on paint, pesticide, and fertilizer):	372
✧ Pens:	124

- Collaborated with three (3) home improvement stores to place 370 fact sheets in employees’ pay stub envelopes *(See Appendix: p.38)*.

Listed below is a summary of the materials distributed through home improvement store employee collaboration:

◇ Stores:	3
◇ Fact Sheets (pollution prevention tips):	370

4.2 Partnership with Pet Facilities

4.2.1 Goals

- Continue to develop and maintain corporate and private partnerships between the program and pet facilities, including pet stores, grooming facilities, animal hospitals and animal shelters.
- Continue to place public education materials in pet facilities. Materials included posters and tip cards in English and Spanish which stressed the negative impact of pet waste to the stormdrain system.
- Continue to develop and maintain partnerships with pet stores and animal adoption agencies in order to hold tablings to communicate the stormwater pollution prevention message to pet owners.
- Develop and maintain partnerships with pet trainers to have them deliver the message to participants in their classes that by picking up after their dog, they are preventing stormwater pollution.

4.2.2 Results

- Partnered with 145 major pet store chains - such as PETCO and PetSmart - as well as smaller independent pet stores, veterinarian clinics, kennels and grooming facilities to outreach to pet owners. Distributed 177 pet posters and over 325 pet tip cards. Trained 260 employees (*See Appendix: p.38-56*).

Listed below is a summary of the materials placed at pet facilities:

◇ Partner Facilities:	145
◇ Posters:	177
◇ Pet Tip Cards:	325

- Developed partnerships and staffed five (5) pet tablings. Distributed public educational materials including doggie bags which encouraged dog owners to pick up after their pets. At tablings, outreach specialists spoke one-on-one to pet owners regarding stormwater pollution prevention and received 255 signed letters from San Bernardino County residents, which stated a commitment to pick up after their pets (*See Appendix: p.56-57*).

Listed below is a summary of the amount of materials distributed at pet tablings:

✧ Tablings:	5
✧ Commitment Letters:	255
✧ Doggie Bags:	289
✧ Tip Cards (reminder tip to pickup after pets):	7
✧ Magnets (English):	73
✧ Coloring Books:	165
✧ Bookmarks:	178
✧ Bags:	106
✧ Pencils:	127
✧ Rulers:	106

- Collaborated with five (5) pet trainers to utilize their means of communication in order to distribute pet commitment letters to have signed by pet owners where they make the commitment to pick up after their pet to prevent stormwater pollution (See Appendix: p.57).

Listed below is a summary of the amount of materials distributed through pet trainer collaborations:

✧ Pet Trainers:	5
✧ Commitment Letters:	74
✧ Doggie Bags:	75

5.0 HOMEOWNER ASSOCIATION OUTREACH

In order to further target possible stormwater polluters, the program outreached to Homeowner Associations (HOAs) to have them place articles on stormwater pollution and proper household hazardous waste disposal in their newsletter, on their website or to include in billing statements.

5.1 Goals

- Continue to conduct outreach to residents through HOAs in order to pass on information to residents about stormwater pollution and tips to prevent it.

5.2 Results

- Coordinated with 17 HOAs to distribute an article, *Clean Storm Drains, Healthy Neighborhoods*. This article educated members on stormwater

pollution; stormwater pollution prevention by using pesticides, fertilizers and paint properly; and information on how to properly dispose of household hazardous waste (*Appendix: p.58*).

Listed below is a summary of the number of articles distributed through HOAs:

❖ HOAs:	17
❖ Articles (<i>Clean Storm Drains, Healthy Neighborhoods</i>):	225

6.0 SCHOOL EDUCATION

Environmental education promotes public awareness and increases knowledge of environmental issues. The earlier that environmental education is provided, the more likely that it will have a strong effect on an individual's values, and in turn, one's lifestyle choices. As such, the San Bernardino County Stormwater Program performed outreach to elementary school students by offering pollution prevention presentations to schools throughout the area.

The Malibu Foundation for Environmental Education conducted the presentations in two different types of settings, classroom and assembly. The classroom presentation is geared toward an individual grade level; whereas, the school assembly is intended to reach the entire school population. The program allowed the schools the flexibility of choosing which setting they preferred.

The presentation utilizes an interactive slideshow which connects students with their surroundings, teaching them about the stormdrain system and how litter in San Bernardino County impacts rivers, beaches and oceans. The presentations are also a call to action. Students are encouraged to put in to practice the lessons they've learned by hosting their own cleanup event.

6.1 Goals

- Outreach to elementary schools to educate students about watersheds, stormdrains, and sources of stormwater pollution to meet the goals and objectives of the NPDES Permit.
- Encourage teachers and students to organize a school cleanup as part of the students' hands-on environmental education.

6.2 Results

- The presentations introduced students to stormwater pollution and the impact that their actions have on the environment. It stressed responsibility and awareness within communities and the ways in which students can help improve their surroundings.

- Distributed flyers that offered free school classroom or assembly presentations.
- Developed relationships with elementary schools through conducting school assemblies and classroom presentations.
- The Malibu Foundation conducted presentations at 31 schools reaching 13,060 elementary school students *(See Appendix: p.59-62)*.
- Over 1,912 students from 8 schools independently organized a school cleanup to keep the community clean. A total of 684 lbs. of trash was collected during school cleanup events *(See Appendix: p.63)*.

7.0 WEBSITE

During this period, the program also updated and edited the website to provide residents and businesses information on stormwater pollution prevention.

7.1 Goals

- Maintain and update the San Bernardino County Stormwater Program website.

7.2 Results

- Updated information on website as well as edited website with meeting information on permittee page and adjusted style items.
- Updated calendar for permittee page, which provides information on upcoming Public Education Subcommittee Meetings and General Committee Meetings.

8.0 REGIONAL EVENTS

In order to reach “do-it-yourselfers”, the program targeted regional events where the prime audience would be present. These regional events provided an opportunity to relay the stormwater pollution prevention message by distributing stormwater pollution educational materials to residents.

8.1 Goals

- Coordinate with each jurisdiction to enlist cities to staff regional events.
- Staff a minimum of two (2) regional events for the program.

8.2 Results

- Coordinated and enlisted cities and the County to staff two (2) regional events, including the Inland Empire Home Remodeling and Design Show and the National Orange Show Festival.
- Participants in the Inland Empire Home Remolding and Design Show included: City of Loma Linda, City of Montclair, City of Ontario and County of San Bernardino.
- Participants in the National Orange Show Festival included: City of Chino Hills, City of Montclair and County of San Bernardino.
- Distributed public education materials and spoke one-on-one to event attendees regarding stormwater pollution prevention, outreaching to over 760 residents (*See Appendix: p.59*).

Listed below is a summary of the materials distributed at the two (2) regional events:

✧ Tearsheets (list of HHW collection centers):	760
✧ Tip Cards (tips on paint, pesticide, and fertilizer):	1,293
✧ Pens:	652
✧ Magnets (English and Spanish) :	424
✧ Coloring Books:	425
✧ Bookmarks:	358
✧ Bags:	337
✧ Santa Anna River Begins Brochures (Spanish):	37
✧ Business Brochures:	40

9.0 ADVERTISING

Advertising for the fiscal year '07-'08 consisted of outreach activities successfully established and maintained in previous years, modified to meet the needs of the current fiscal year. Program advertising consisted of radio commercials and outdoor posters, which continued to build on established messages and utilized proven strategies and tactics to maximize the available budget. The campaign included bonus media and added value and met NPDES Permit requirements for minimum audience delivery as measured by gross impressions.

9.1 Goals

- Continue with established comprehensive advertising strategies to increase awareness of stormwater issues and meet permit compliance.

9.2 Results

9.2.1 Outdoor Advertising

- Outdoor advertising consisted of a paid schedule of 25 bus shelter posters displayed for eight weeks in the Spring (April and May) and a pro-bono schedule of 25 posters for eight weeks during summer (June and July).
- The paid locations were distributed across the County consistent with funding allocation percentages. The pro-bono outdoor schedule consisted of locations in cities that are part of the OmniTrans system and where locations were available
- Fifty percent (50%) of the posters were in Spanish, placed in areas with a high percentage of Spanish-speaking residents.
- The outdoor advertising reached an estimated twenty-seven percent of San Bernardino County's Adult 18-49 population (reach percentage 27%). Residents who saw the posters saw them an average of 7 times (7x frequency). The outdoor campaign achieved an estimated 3,944,962 impressions (source: Outdoor Impact Analysis, Outdoor Services, Inc., based on traffic data).
- The outdoor advertising campaign also consisted of placing the same bus shelter posters on municipal vehicles. A total of 100 panel signs and 100 magnetic signs were purchased for municipal vehicles.
- The program partnered internally with the permittees to place the signs on their trash/municipal vehicles.

10.0 APPENDIX

Table 1.0 Compilation of Outreach Efforts listed by Permittee

Table 2.0 Garden Center/Nursery Outreach Efforts

Table 3.0 Paint Store Outreach Efforts

Table 4.0 Hardware Store Outreach Efforts

Table 5.0 Home Improvement Store Outreach Efforts

Table 6.0 Home Improvement Store Tablings

Table 7.0 Home Improvement Store Presentations

Table 8.0 Home Improvement Store Employee Collaboration

Table 9.0 Pet Facility Outreach Efforts

Table 10.0 Pet Tablings
Table 11.0 Pet Trainer Collaboration
Table 12.0 Homeowner Association (HOA) Outreach Efforts
Table 13.0 Regional Events
Table 14.0 Elementary School Presentations
Table 15.0 Elementary School Cleanups

Photo 1.0 Garden Center/Nursery Outreach
Photo 2.0 Paint Store Outreach
Photo 3.0 Hardware Store Outreach
Photo 4.0 Home Improvement Store Outreach
Photo 5.0 Home Improvement Store Tabling
Photo 6.0 Home Improvement Store Presentation
Photo 7.0 Pet Facility
Photo 8.0 Pet Store Tabling
Photo 9.0 Community Events
Photo 10.0 Elementary School Presentations

Example 1.0 Bus Shelter Ad
Example 2.0 Truck Sign
Example 3.0 Homeowner Association Newsletter

10.1 Outreach Tables

Table 1.0 Compilation of Outreach Efforts listed by Permittee							
City/Area	Garden Centers/ Nurseries	Paint Stores	Hardware Stores	Home Improvement Stores	Pet Facilities	Elementary Schools	Total
City of Big Bear	3	2	3	0	7	2	17
City of Chino	10	1	1	0	12	3	27
City of Chino Hills	0	0	0	0	8	0	8
City of Colton	2	1	2	0	2	2	9
City of Fontana	5	2	1	3	12	6	29
City of Grand Terrace	0	0	0	0	2	0	2
City of Highland	1	0	0	0	5	2	8
City of Loma Linda	0	0	0	0	0	0	0
City of Montclair	2	3	1	0	4	0	10
City of Ontario	14	10	3	0	5	2	34
City of Rancho Cucamonga	2	2	2	3	14	2	25
City of Redlands	5	2	0	2	15	0	24
City of Rialto	1	0	1	0	3	2	7
City of San Bernardino	1	8	5	2	25	5	46
City of Upland	6	2	1	1	19	2	31
City of Yucaipa	2	0	4	0	9	2	17
Unincorporated Areas	0	0	0	0	3	1	4
Total	54	33	24	11	145	31	298

**Table 2.0
Garden Center/Nursery Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Eminger's Mountain Nursery 41223 Big Bear Blvd.	Big Bear Lake	6/3/2008	2	1	200	50	50	1	1	200	1
Hunters Nursery 42132 Fox Farm Rd.	Big Bear Lake	6/3/2008	3	1	100	0	0	0	0	0	0
K-Mart 42126 Big Bear Blvd.	Big Bear Lake	6/3/2008	2	0	200	0	0	1	1	200	1
Country Farm Supply 6160 Riverside Dr.	Chino	8/1/2007	1	1	0	0	0	0	0	0	0
General Growers 16305 S. Euclid Ave.	Chino	8/1/2007	1	1	50	0	0	0	0	0	0
Juanita's Nursery 16305 S. Euclid Ave.	Chino	8/1/2007	3	1	50	0	0	0	0	0	0
New Earth Nurseries 5211 Edison Ave.	Chino	8/1/2007	1	1	50	50	50	0	0	0	0
Stanton Nurseries, Inc. 4393 Philadelphia St.	Chino	8/1/2007	1	1	50	50	50	0	0	0	0
4M Nursery 7262 Bickmore Ave.	Chino	9/20/2007	1	1	100	0	0	0	0	0	0
Diaz Nursery 14085 Magnolia	Chino	9/20/2007	1	1	100	0	0	0	0	0	0
Country Farm Supply 6160 Riverside Dr.	Chino	2/7/2008	2	1	100	50	50	0	0	0	1
General Growers 16305 S. Euclid Ave.	Chino	2/7/2008	1	0	0	0	0	0	0	0	0

**Table 2.0
Garden Center/Nursery Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Juanita's Nursery 16305 S. Euclid Ave.	Chino	2/7/2008	1	0	100	0	0	0	0	0	0
Rodriguez Nursery 4034 Philadelphia St.	Chino	2/7/2008	0	0	0	0	0	0	0	0	0
Stanton Nurseries, Inc. 4393 Philadelphia St.	Chino	2/7/2008	0	0	0	0	0	0	0	0	0
OBM Nursery 1414 W. Holt Blvd.	Chino	3/6/2008	1	1	100	0	0	1	0	100	1
4M Nursery 7262 Bickmore Ave.	Chino	3/14/2008	1	1	100	0	0	0	0	0	0
Diaz Nursery 14085 Magnolia	Chino	3/14/2008	1	1	100	0	0	0	0	0	1
Mejia Nurseries 5030 G St.	Chino	3/14/2008	1	1	100	0	0	0	0	0	0
New Earth Nurseries 5211 Edison Ave.	Chino	3/14/2008	1	1	100	50	50	0	0	0	0
Wal-Mart 1120 S. Mt. Vernon Ave.	Colton	8/1/2007	3	1	50	50	50	1	1	100	1
Serrano Nursery 11717 Reche Canyon Rd.	Colton	2/5/2008	2	1	100	50	50	0	0	0	1
Wal-Mart 1120 S. Mt. Vernon Ave.	Colton	3/12/2008	2	1	100	0	0	1	1	200	0
Fontana Nursery 15380 Foothill Blvd.	Fontana	7/26/2007	2	1	50	0	0	0	0	0	0

**Table 2.0
Garden Center/Nursery Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
K-Mart 17099 Valley Blvd.	Fontana	7/26/2007	1	1	50	0	0	0	0	0	0
Mercado's Nursery 16515 Slover Ave.	Fontana	7/26/2007	1	1	50	0	0	0	0	0	0
Target 15272 Summit Ave.	Fontana	7/26/2007	2	1	50	50	50	1	1	100	1
Wal-Mart 17251 Foothill Blvd.	Fontana	7/26/2007	5	1	50	50	50	0	1	50	0
Fontana Nursery 15380 Foothill Blvd.	Fontana	2/5/2008	1	1	100	50	50	0	0	0	1
Mercado's Nursery 16515 Slover Ave.	Fontana	2/5/2008	1	1	100	50	50	0	0	0	1
K-Mart 17099 Valley Blvd.	Fontana	3/12/2008	2	1	100	0	0	1	1	100	0
Wal-Mart 17251 W. Foothill Blvd.	Fontana	3/12/2008	2	1	100	0	0	1	1	200	0
Target 15272 Summit Ave.	Fontana	3/31/2008	1	1	100	50	50	1	1	200	1
Base Line Machine 26608 E. Baseline	Highland	9/20/2007	1	1	100	0	0	0	0	0	0
Holt Garden Center 4480 E. Holt Blvd.	Montclair	8/2/2007	1	0	100	0	0	0	0	0	0
Norman's Orchid Nursery 11039 Monte Vista Ave.	Montclair	8/2/2007	1	1	200	50	0	0	0	0	1

**Table 2.0
Garden Center/Nursery Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Norman's Orchid Nursery 11039 Monte Vista Ave.	Montclair	2/28/2008	4	1	100	50	50	0	0	0	1
Guerrero Rose Farm Nursery 2110 S. Euclid Ave.	Ontario	7/17/2007	1	1	0	0	50	0	0	0	0
K-Mart 1670 E. Fourth St.	Ontario	7/17/2007	2	1	50	0	0	1	0	50	1
Montoya's Wholesale Nursery 5505 Jurupa St.	Ontario	7/17/2007	1	1	50	50	0	0	0	0	0
Artesia Sawdust Products, Inc. 13434 S. Ontario Ave.	Ontario	9/18/2007	2	1	0	0	0	0	0	0	1
CalMex Nursery 3791 S. Archibald Ave.	Ontario	9/18/2007	1	1	100	50	50	0	0	0	0
Expertise Growers 14455 Euclid Ave.	Ontario	9/18/2007	1	1	100	0	0	0	0	0	0
G&G Growers 7593 Chino Ave.	Ontario	9/18/2007	1	1	100	50	50	0	0	0	0
Hydrangea Nursery 13817 S. Grove Ave.	Ontario	9/18/2007	1	1	100	0	0	0	0	0	0
Oasis Growers 10275 E. Riverside Dr.	Ontario	9/18/2007	2	1	0	50	50	0	0	0	0
Sera's Wholesale Nursery 8354 Edison Ave.	Ontario	9/18/2007	1	1	100	0	0	0	0	0	0
AAA Sunshine Growers Nursery 13130 S. Milliken Ave.	Ontario	11/1/2007	1	1	100	50	50	0	0	0	1

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Garden Center/Nursery Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Manalisco Nurseries 7659 E Riverside Dr.	Ontario	11/1/2007	1	1	100	0	0	0	0	0	0
Guerrero Rose Farm Nursery 2110 S. Euclid Ave.	Ontario	2/22/2008	1	1	100	50	50	0	0	0	1
AAA Sunshine Growers Nursery 13130 S. Milliken Ave.	Ontario	3/6/2008	4	1	100	50	50	1	1	200	1
Artesia Sawdust Products, Inc. 13434 S. Ontario Ave.	Ontario	3/6/2008	2	0	100	50	0	0	0	0	0
Expertise Growers 14455 Euclid Ave.	Ontario	3/6/2008	1	0	100	0	0	0	0	0	0
Hydrangea Nursery 13817 S. Grove Ave.	Ontario	3/6/2008	2	1	100	0	0	0	0	0	0
Manalisco Nurseries 7659 E Riverside Dr.	Ontario	3/6/2008	1	1	100	0	0	0	0	0	0
Sera's Wholesale Nursery 8354 Edison Ave.	Ontario	3/6/2008	1	0	100	0	0	0	0	0	0
K-Mart 1670 E. Fourth St.	Ontario	3/17/2008	1	1	100	0	0	1	1	200	0
Chavez Wholesale Flowers 309 E. I St.	Ontario	3/31/2008	1	1	100	50	50	0	0	0	1
G&G Growers 7593 Chino Ave.	Ontario	3/31/2008	2	1	100	50	50	0	0	0	1
K-Mart 2530 S. Euclid Ave.	Ontario	3/31/2008	3	1	100	50	50	1	1	200	1

**Table 2.0
Garden Center/Nursery Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Oasis Growers 10275 E. Riverside Dr.	Ontario	3/31/2008	2	1	100	50	50	0	0	0	1
Dean's Greens 12696 Baseline Rd.	Rancho Cucamonga	7/18/2007	1	1	0	0	0	0	0	0	1
Wal-Mart 12549 Foothill Blvd.	Rancho Cucamonga	7/18/2007	3	1	50	50	50	0	1	50	1
Dean's Greens 12696 Baseline Rd.	Rancho Cucamonga	2/20/2008	2	1	100	50	50	0	0	0	1
Wal-Mart 12549 Foothill Blvd.	Rancho Cucamonga	3/12/2008	2	1	100	0	0	1	1	200	0
K-Mart 1625 W. Redlands	Redlands	9/21/2007	2	1	100	0	50	1	0	100	0
One Stop Landscape Supply Center 13024 San Timoteo Canyon Rd.	Redlands	9/21/2007	5	1	100	50	50	0	0	0	1
Target 27320 Lugonia Ave.	Redlands	9/21/2007	2	1	100	50	50	0	0	0	0
Wal-Mart 2050 W. Redlands Blvd.	Redlands	9/21/2007	3	1	100	50	50	0	0	0	0
Johnny's Nursery 13024 San Timoteo Canyon Rd.	Redlands	2/28/2008	1	0	100	0	0	0	0	0	0
One Stop Landscape Supply Center 13024 San Timoteo Canyon Rd.	Redlands	2/28/2008	1	1	100	0	0	0	0	0	0

**Table 2.0
Garden Center/Nursery Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Target 27320 Lugonia Ave.	Redlands	2/28/2008	2	1	100	0	0	1	1	200	0
K-Mart 1625 W. Redlands	Redlands	3/6/2008	5	1	200	50	50	1	1	200	1
Wal-Mart 2050 W. Redlands Blvd.	Redlands	3/6/2008	3	1	200	0	50	1	1	200	1
Wal-Mart 1610 S. Riverside Ave.	Rialto	7/26/2007	4	1	50	50	50	0	1	50	0
Wal-Mart 1610 S. Riverside Ave.	Rialto	3/12/2008	3	1	100	0	0	0	1	100	0
Inland Wholesale Flowers, Inc. 759 S. Allen	San Bernardino	7/17/2007	1	0	0	0	0	0	0	0	0
Highland Garden Center 600 E. 19th St.	Upland	7/27/2007	1	1	100	0	0	0	0	0	0
Mt. Fuji Garden Center 1555 W. Foothill Blvd.	Upland	7/27/2007	1	1	200	0	0	0	0	0	1
Target 1931 N. Campus Ave.	Upland	7/27/2007	2	1	200	50	50	0	0	0	1
The Plant Safari 653 N. Central Ave.	Upland	7/27/2007	1	1	200	0	0	0	0	0	0
Garrison Foothill Nursery 679 E. 16th St.	Upland	11/5/2007	1	1	100	50	50	0	0	0	1
Wal-Mart 1540 W. Foothill Blvd.	Upland	11/5/2007	2	1	200	50	50	1	1	100	0

**Table 2.0
Garden Center/Nursery Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Garrison Foothill Nursery 679 E. 16th St.	Upland	2/28/2008	2	1	0	50	50	0	0	0	1
Highland Garden Center 600 E. 19th St.	Upland	2/28/2008	2	1	100	0	0	0	0	0	1
Mt. Fuji Garden Center 1555 W. Foothill Blvd.	Upland	2/28/2008	3	1	100	50	50	0	0	0	1
Target 1931 N. Campus Ave.	Upland	2/28/2008	3	1	200	50	50	0	0	0	0
Wal-Mart 1540 W. Foothill Blvd.	Upland	2/28/2008	3	1	200	0	50	1	1	200	1
Morgan's Creek Nursery 381 W. Country Line Rd.	Yucaipa	9/21/2007	1	1	100	50	50	0	0	0	0
Newell Nurseries 34017 Yucaipa Blvd.	Yucaipa	9/21/2007	2	1	100	0	0	0	0	0	1
Morgan's Creek Nursery 381 W. Country Line Rd.	Yucaipa	2/28/2008	2	1	100	0	0	1	1	200	1
Newell Nurseries 34017 Yucaipa Blvd.	Yucaipa	2/28/2008	2	1	100	50	50	1	1	100	1
Total			161	81	8,600	2,050	2,100	22	23	3,800	38

**Table 3.0
Paint Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Paint Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Big Bear Paint Center 42118 Big Bear Blvd.	Big Bear Lake	6/3/2008	1	1	0	50	1	100	0
Conklin Paint & Supplies 41250 Big Bear Blvd.	Big Bear Lake	6/3/2008	1	1	100	0	0	0	0
ICI Paints 4790 Chino Ave.	Chino	2/7/2008	2	1	50	50	1	50	1
Dunn-Edwards Paints 1211 E. Washington St.	Colton	8/1/2007	5	1	100	100	1	50	1
Dunn-Edwards Paints 1211 E. Washington St.	Colton	2/5/2008	3	1	100	50	1	100	1
Automotive Paint Supply 16484 Ceres Ave.	Fontana	7/26/2007	1	1	50	50	0	0	0
Automotive Paint Supply 16484 Ceres Ave.	Fontana	2/5/2008	2	1	50	50	1	100	0
Jackson Paint 8600 Sierra Ave.	Fontana	2/5/2008	1	1	100	50	0	0	1
Drew Carriage Paint Co. 5540 W. Brooks St.	Montclair	8/2/2007	1	1	100	50	0	0	0
Finishmaster 4809 Holt Ave.	Montclair	8/2/2007	1	1	100	50	0	0	1
Frazee Paint 5350 Olive St.	Montclair	8/2/2007	1	1	100	50	0	0	1

**Table 3.0
Paint Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Paint Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Drew Carriage Paint Co. 5540 W. Brooks St.	Montclair	2/28/2008	3	1	200	100	0	0	1
Finishmaster 4809 Holt Ave.	Montclair	2/28/2008	3	1	200	100	0	0	1
Frazee Paint 5350 Olive St.	Montclair	2/28/2008	2	1	200	100	0	0	1
All Color Paint Co. 5650 W. Mission Blvd.	Ontario	7/17/2007	1	1	50	50	1	50	0
Frazee Paint 2550 S. Archibald	Ontario	7/17/2007	1	1	50	0	0	0	0
Paint Bucket 1051 W. Holt Blvd.	Ontario	7/17/2007	1	1	50	0	0	0	1
Sherwin-Williams 1486 E. Francis St.	Ontario	7/17/2007	1	1	0	0	0	0	0
Sherwin-Williams 151 S. Kettering Dr.	Ontario	7/17/2007	2	1	50	0	0	0	1
Vista Paint #06 2268 S. Mountain Ave.	Ontario	7/17/2007	2	1	50	50	0	0	1
Dunn-Edwards Paints 2401 S. Vineyard Ave., #A	Ontario	11/1/2007	3	1	100	50	0	0	1
Fantastic Paint & Supplies 802 E. Holt Blvd.	Ontario	11/1/2007	3	1	100	50	0	0	1

**Table 3.0
Paint Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Paint Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Sherwin-Williams 633 W. State St., #B	Ontario	11/1/2007	2	1	100	50	0	0	1
Shilpark Paint 2395 S. Archibald Ave.	Ontario	11/1/2007	1	1	100	50	0	0	1
All Color Paint Co. 5650 W. Mission Blvd.	Ontario	2/22/2008	3	1	200	100	0	0	1
Frazee Paint 2550 S. Archibald	Ontario	2/22/2008	1	1	200	100	0	0	1
Paint Bucket 1051 W. Holt Blvd.	Ontario	2/22/2008	3	1	200	100	0	0	1
Sherwin-Williams 151 S. Kettering Dr.	Ontario	2/22/2008	2	1	200	100	0	0	1
Vista Paint #06 2268 S. Mountain Ave.	Ontario	2/22/2008	3	1	200	100	0	0	1
Dunn-Edwards Paints 2401 S. Vineyard Ave., #A	Ontario	3/6/2008	1	1	100	100	1	100	1
Fantastic Paint & Supplies 802 E. Holt Blvd.	Ontario	3/6/2008	3	1	100	100	1	100	1
Sherwin-Williams 633 W. State St., #B	Ontario	3/6/2008	3	1	100	50	1	100	1
Shilpark Paint 2395 S. Archibald Ave.	Ontario	3/6/2008	2	1	100	0	1	100	1

**Table 3.0
Paint Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Paint Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Sherwin-Williams 1486 E. Francis St.	Ontario	3/31/2008	3	1	100	50	0	0	1
Dunn-Edwards Paints 11144 Foothill Blvd.	Rancho Cucamonga	7/18/2007	3	1	50	50	0	0	0
Vista Paint #44 11849 Foothill Blvd., #E	Rancho Cucamonga	7/18/2007	2	1	50	0	0	0	1
Dunn-Edwards Paints 11144 Foothill Blvd.	Rancho Cucamonga	2/20/2008	4	1	200	100	0	0	1
Vista Paint #44 11849 Foothill Blvd., #E	Rancho Cucamonga	2/20/2008	2	1	200	100	0	0	1
Dave's Paint N' Paper 606 N. Eureka	Redlands	9/20/2007	1	1	100	0	0	0	1
Redlands Paint Store 555 W. Redlands Blvd.	Redlands	9/20/2007	1	1	100	50	0	0	1
Redlands Paint Store 555 W. Redlands Blvd.	Redlands	9/21/2007	3	1	200	100	0	0	1
Dave's Paint N' Paper 606 N. Eureka	Redlands	3/6/2008	2	1	200	100	0	0	1
Frazer Paint 1408 S. E St.	San Bernardino	7/17/2007	1	0	50	50	1	50	1
Sherwin-Williams 555 S. Arrowhead Ave.	San Bernardino	7/17/2007	2	0	50	50	0	0	1

**Table 3.0
Paint Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Paint Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Sherwin-Williams 1375 Camino Real Rd.	San Bernardino	7/17/2007	3	0	50	50	0	0	0
Vista Paint Window & Wallcovering 414 E. Redlands Blvd.	San Bernardino	7/17/2007	2	0	0	0	0	0	0
Finishmaster 390 S. I St.	San Bernardino	7/25/2007	2	1	50	50	0	0	0
ICI Dulux Paints 116 W. Baseline Rd.	San Bernardino	7/25/2007	3	1	50	0	0	0	1
Smith Paint & Supply 160 E. Highland Ave.	San Bernardino	7/25/2007	2	1	0	0	0	0	0
Spectra-Tone 1595 E. San Bernardino Ave.	San Bernardino	7/25/2007	1	1	50	0	0	0	0
ICI Dulux Paints 116 W. Baseline Rd.	San Bernardino	2/13/2008	1	1	100	50	0	0	1
Sherwin-Williams 555 S. Arrowhead Ave.	San Bernardino	2/13/2008	1	1	100	50	1	100	1
Sherwin-Williams 1375 Camino Real Rd.	San Bernardino	2/13/2008	1	1	100	50	1	100	1
Smith Paint & Supply 160 E. Highland Ave.	San Bernardino	2/13/2008	1	1	100	50	0	0	1
Finishmaster 390 S. I St.	San Bernardino	2/14/2008	1	1	100	50	0	0	1

**Table 3.0
Paint Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Paint Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Fraze Paint 1408 S. E St.	San Bernardino	2/14/2008	1	1	100	50	0	100	0
Vista Paint Window & Wallcovering 414 E. Redlands Blvd.	San Bernardino	2/14/2008	2	1	100	0	1	100	0
Benjamin Moore (The Paint Bucket) 1215 E. Foothill Blvd.	Upland	7/27/2007	1	1	100	50	1	100	0
ICI Paints 1338 W. 9th St.	Upland	7/27/2007	3	1	100	50	0	0	0
Benjamin Moore (The Paint Bucket) 1215 E. Foothill Blvd.	Upland	2/28/2008	2	1	100	50	0	0	0
ICI Paints 1338 W. 9th St.	Upland	2/28/2008	2	1	200	100	0	0	1
Total			118	57	6,200	3,200	15	1,400	42

**Table 4.0
Hardware Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Big Bear City Saw Works 213 W. North Shore Dr.	Big Bear City	6/3/2008	1	0	0	0	0	0	0	0	0	0	0

**Table 4.0
Hardware Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Butcher's Block & Building Materials 41860 Big Bear Blvd.	Big Bear City	6/3/2008	3	1	200	0	0	0	0	0	0	300	0
Riffenburgh Lumber (ACE) 42800 Big Bear Blvd.	Big Bear City	6/3/2008	2	1	200	50	0	0	1	0	0	200	1
Chino Lumber & Hardware (True Value) 13339 Central Ave.	Chino	8/1/2007	1	1	0	0	0	0	0	0	1	50	0
Chino Lumber & Hardware (True Value) 13339 Central Ave.	Chino	2/7/2008	1	1	100	50	50	0	0	0	0	0	0
HCS Cutler, Inc. 2040 E. Steel Rd.	Colton	8/1/2007	2	1	50	0	0	0	0	0	0	0	1
Squires Lumber Company (ACE) 370 N. 9th St.	Colton	8/1/2007	2	1	50	50	50	50	0	1	0	0	1
HCS Cutler, Inc. 2040 E. Steel Rd.	Colton	2/5/2008	4	1	0	50	50	50	0	0	0	0	1
Squires Lumber Company (ACE) 370 N. 9th St.	Colton	2/5/2008	2	1	100	50	50	50	0	0	0	0	1
Foothill Home Improvement Center (ACE) 15825 Foothill Blvd.	Fontana	7/26/2007	5	1	50	50	50	50	0	1	1	100	1

**Table 4.0
Hardware Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Foothill Home Improvement Center (ACE) 15825 Foothill Blvd.	Fontana	2/5/2008	3	1	100	50	50	50	0	0	0	0	1
Conley Hardware 4346 E. Mission Blvd.	Montclair	8/2/2007	1	1	200	0	50	50	0	1	1	200	0
Conley Hardware 4346 E. Mission Blvd.	Montclair	2/28/2008	3	1	200	50	50	50	1	1	1	300	1
Grove Hardware 2042 S. Grove St.	Ontario	7/17/2007	2	1	0	0	0	0	0	0	1	50	1
ACE Hardware 2645 E. Riverside Dr.	Ontario	11/1/2007	3	1	100	50	0	0	1	1	1	300	1
McFadden-Dale Hardware 1364 S. Parkside Pl.	Ontario	11/1/2007	2	1	100	50	0	0	1	1	0	200	0
ACE Hardware 2645 E. Riverside Dr.	Ontario	2/28/2008	3	1	100	50	50	50	0	1	0	100	1
Grove Hardware 2042 S. Grove St.	Ontario	2/28/2008	2	1	100	50	50	50	0	0	0	0	1
McFadden-Dale Hardware 1364 S. Parkside Pl.	Ontario	3/31/2008	3	1	100	50	50	50	1	1	1	300	1
SM Hoyt Lumber Company & Home Center (ACE) 7110 Archibald Ave.	Rancho Cucamonga	7/18/2007	2	1	0	0	0	0	1	1	0	100	1

**Table 4.0
Hardware Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
SM Hoyt Lumber Company & Home Center (ACE) 7110 Archibald Ave.	Rancho Cucamonga	2/20/2008	4	1	200	50	50	50	1	1	1	300	1
Tool Supply 9340 7th St., #A	Rancho Cucamonga	2/20/2008	3	1	100	50	0	0	1	1	1	300	0
Johnson's ACE Hardware 115 S. Riverside Ave.	Rialto	7/26/2007	2	1	50	50	50	0	1	0	0	50	0
Johnson's ACE Hardware 115 S. Riverside Ave.	Rialto	2/5/2008	2	1	100	50	0	0	0	0	1	100	1
All Seasons Home & Garden Center 3934 N. Mountain View Ave.	San Bernardino	7/25/2007	1	1	50	50	50	50	0	0	0	0	1
Arrowhead ACE Hardware 4111 N. Sierra Way	San Bernardino	7/25/2007	4	1	50	0	0	50	0	0	1	50	1
Cooley Hardware 633 N. D St.	San Bernardino	7/25/2007	1	1	50	50	50	0	0	0	0	0	0
Highland Avenue Lumber & Hardware (ACE) 1680 W. Highland Ave.	San Bernardino	7/25/2007	2	1	50	50	50	50	1	1	1	150	0
K&L Hardware (ACE) 26091 E. Baseline	San Bernardino	7/25/2007	4	1	100	50	50	50	0	0	1	50	1
Highland Avenue Lumber & Hardware (ACE) 1680 W. Highland Ave.	San Bernardino	2/12/2008	1	1	100	50	50	50	0	0	0	0	0

**Table 4.0
Hardware Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
K&L Hardware (ACE) 26091 E. Baseline	San Bernardino	2/12/2008	2	1	100	50	50	50	0	0	1	100	1
Arrowhead ACE Hardware 4111 N. Sierra Way	San Bernardino	2/14/2008	3	1	100	50	50	50	0	0	0	0	1
All Seasons Home & Garden Center 3934 N. Mountain View Ave.	San Bernardino	2/20/2008	3	1	100	50	50	50	1	0	1	200	1
Cooley Hardware 633 N. D St.	San Bernardino	2/20/2008	1	1	100	0	0	0	0	0	0	0	1
SM Hoyt ACE Hardware 120 S. Euclid Ave.	Upland	7/27/2007	4	1	200	0	50	50	0	0	0	0	0
SM Hoyt ACE Hardware 120 S. Euclid Ave.	Upland	2/28/2008	2	1	100	50	50	50	0	1	0	100	0
ACE Hardware 12157 5th St.	Yucaipa	9/21/2007	1	1	100	50	0	0	0	0	0	0	1
True Value Hardware Best Home Center 34789 Yucaipa Blvd.	Yucaipa	9/21/2007	3	1	100	50	0	0	1	0	0	100	1
ACE Hardware 12157 5th St.	Yucaipa	2/20/2008	3	1	100	50	50	50	1	0	0	100	1
True Value Hardware Best Home Center 34789 Yucaipa Blvd.	Yucaipa	2/20/2008	1	1	100	50	50	50	0	1	1	200	1

**Table 4.0
Hardware Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Best Lumber True Value 34789 Yucaipa Blvd.	Yucaipa	3/6/2008	3	1	100	50	0	0	1	0	0	100	1
Framco Ace Hardware 12157 5th St.	Yucaipa	3/6/2008	3	1	100	50	50	50	1	1	1	300	1
Total			100	41	3,900	1,600	1,300	1,200	15	15	17	4,400	29

**Table 5.0
Home Improvement Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Lowe's 16851 Sierra Lakes Pkwy.	Fontana	8/4/2007	1	0	200	50	50	50	1	1	1	300	0
Home Depot 16783 Santa Ana Ave.	Fontana	11/7/2007	9	0	200	50	50	50	1	1	1	300	1
Home Depot 16005 Sierra Lakes Pkwy.	Fontana	2/13/2008	1	1	100	50	50	50	1	1	1	300	1

**Table 5.0
Home Improvement Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Home Depot 16783 Santa Ana Ave.	Fontana	2/13/2008	4	1	100	0	50	0	1	0	1	200	0
Lowe's 16851 Sierra Lakes Pkwy.	Fontana	2/13/2008	3	1	100	50	50	50	0	0	1	100	0
Lowe's 2390 S. Grove Ave.	Ontario	8/4/2007	4	0	100	50	50	50	1	1	1	300	0
OSH 9080 Foothill Blvd.	Rancho Cucamonga	8/11/2007	3	0	100	50	50	50	1	1	1	300	0
Home Depot 11884 Foothill Blvd.	Rancho Cucamonga	2/13/2008	0	1	100	0	0	0	0	0	0	0	0
OSH 9080 Foothill Blvd.	Rancho Cucamonga	2/20/2008	5	1	100	0	50	50	0	1	1	200	1
Lowe's 11399 Foothill Blvd.	Rancho Cucamonga	9/14/2007	5	0	300	50	50	50	1	0	0	100	0
Lowe's 11399 Foothill Blvd.	Rancho Cucamonga	2/13/2008	4	1	100	50	50	50	0	0	0	0	0
Lowe's 1725 W. Redlands Blvd.	Redlands	8/11/2007	4	0	100	50	50	50	1	1	1	300	0
Home Depot 1151 W. Lugonia Ave.	Redlands	8/18/2007	3	0	100	50	50	50	1	1	1	300	0
Home Depot 695 Hospitality Ln.	San Bernardino	8/18/2007	4	0	100	50	50	50	0	0	1	100	0

**Table 5.0
Home Improvement Store Outreach Efforts**

Store Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets on Counter	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Paint Shelftalkers	Number of Pesticide Shelftalkers	Number of Fertilizer Shelftalkers	Number of Tearsheets on Shelftalkers	Number of Posters
Home Depot 1055 W. 21st St.	San Bernardino	10/10/2007	2	0	300	0	0	0	0	0	0	0	0
Home Depot 1401 E. 19th St.	Upland	9/15/2007	2	0	100	50	50	50	1	1	1	300	1
Home Depot 1401 E. 19th St.	Upland	2/13/2008	3	1	100	50	50	50	0	0	0	0	0
Home Depot 250 S. Mountain Ave.	Upland	2/13/2008	1	1	100	0	0	0	0	0	0	0	0
Lowe's 1659 W. Foothill Blvd.	Upland	2/13/2008	2	1	100	50	50	50	1	1	1	300	0
Total			60	9	2,500	700	800	750	11	10	13	3,400	4

**Table 6.0
Home Improvement Store Tablings**

Store Name Location	City/Area	Date of Tabling	Number of Residents Educated	Number of Tearsheets	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pens	Number of English Magnets	Number of Spanish Magnets	Number of Coloring Books	Number of Bookmarks	Number of Bags	Number of Pencils	Number of Rulers	Number of Santa Ana River Begins Brochures
Home Depot	Chino	10/27/2007	121	40	40	40	40	81	89	4	81	81	81	81	81	0

**Table 6.0
Home Improvement Store Tablings**

Store Name Location	City/Area	Date of Tabling	Number of Residents Educated	Number of Tearsheets	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pens	Number of English Magnets	Number of Spanish Magnets	Number of Coloring Books	Number of Bookmarks	Number of Bags	Number of Pencils	Number of Rulers	Number of Santa Ana River Begins Brochures
5450 Walnut Ave.																
Lowe's 16851 Sierra Lakes Pkwy.	Fontana	3/15/2008	370	370	100	100	100	200	0	0	50	25	0	0	0	0
Home Depot 16783 Santa Ana Ave.	Fontana	5/3/2008	167	167	100	100	100	168	0	0	65	20	0	0	0	0
Lowe's 2390 S. Grove Ave.	Ontario	8/4/2007	328	328	0	0	0	50	50	11	25	22	0	0	0	0
OSH 9080 Foothill Blvd.	Rancho Cucamonga	8/11/2007	122	122	0	0	0	18	22	10	5	2	0	0	0	5
Lowe's 11399 Foothill Blvd.	Rancho Cucamonga	9/14/2007	83	83	83	83	83	88	2	0	6	0	0	0	0	0
Lowe's 11399 Foothill Blvd.	Rancho Cucamonga	4/26/2008	131	131	50	50	50	131	0	0	59	0	0	0	0	0
Lowe's 1725 W. Redlands Blvd.	Redlands	8/11/2007	273	273	5	7	4	50	50	9	50	32	0	0	0	9

**Table 6.0
Home Improvement Store Tablings**

Store Name Location	City/Area	Date of Tabling	Number of Residents Educated	Number of Tearsheets	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pens	Number of English Magnets	Number of Spanish Magnets	Number of Coloring Books	Number of Bookmarks	Number of Bags	Number of Pencils	Number of Rulers	Number of Santa Ana River Begins Brochures
Home Depot 1151 W. Lugonia Ave.	Redlands	8/18/2007	364	364	3	3	3	86	42	9	66	7	0	0	0	6
Home Depot 1451 Foothill Blvd.	Rialto	10/20/2007	277	131	131	140	138	207	200	30	120	140	144	160	144	0
Home Depot 1151 W. Lugonia Ave.	San Bernardino	8/18/2007	200	200	50	50	50	100	100	20	25	27	0	0	0	10
Home Depot 1055 W. 21st St.	San Bernardino	9/8/2007	276	276	50	50	50	100	100	25	37	9	0	0	0	8
Home Depot 1401 E. 19th St.	Upland	9/15/2007	300	300	100	100	100	100	100	25	10	10	0	0	0	7
Home Depot 1401 E. 19th St.	Upland	4/19/2008	164	164	100	100	100	171	0	0	43	18	0	0	0	0
Total			3,176	2,949	812	823	818	1,550	755	143	642	393	225	241	225	45

Table 7.0 Home Improvement Store Presentations									
Store Name Location	City/Area	Date of Presentation	Number of Staff Trained	Number of Fact Sheets	Number of Tearsheets	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pens
Lowe's 16851 Sierra Lakes Pkwy.	Fontana	10/9/2007	11	11	11	11	11	11	11
Home Depot 16783 Santa Ana Ave.	Fontana	11/7/2007	9	18	18	18	18	18	18
Lowe's 2390 S. Grove Ave.	Ontario	11/6/2007	15	15	15	15	15	15	15
Lowe's 11399 Foothill Blvd.	Rancho Cucamonga	10/23/2007	9	15	15	15	15	15	15
Home Depot 1151 W. Lugonia Ave.	Redlands	10/3/2007	7	20	20	20	20	20	20
Lowe's 1725 W. Redlands Blvd.	Redlands	10/30/2007	10	15	15	15	15	15	15
Home Depot 1055 W. 21st St.	San Bernardino	10/10/2007	10	10	10	10	10	10	10
Home Depot 1401 E. 19th St.	Upland	11/14/2007	13	20	20	20	20	20	20
Total			84	124	124	124	124	124	124

Table 8.0 Home Improvement Store Employee Collaboration			
Store Name Location	City/Area	Date of Fact Sheets Sent	Number of Fact Sheets
Lowe's 16851 Sierra Lakes Pkwy.	Fontana	3/4/2008	120
Home Depot 11884 Foothill Blvd.	Rancho Cucamonga	2/26/2008	150
Home Depot 250 S. Mountain Ave.	Upland	2/28/2008	100
Total			370

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
All Mountain Feed & Pet Supplies 1104 W. Big Bear Blvd.	Big Bear City	6/3/2008	1	1	0
Bear City Animal Hospital 214 W. Big Bear Blvd.	Big Bear City	6/3/2008	2	1	0
Big Bear Animal Shelter 42080 Northshore Rd.	Big Bear City	6/3/2008	1	1	0
Debbie's Mountain Critters Grooming 1040 W. Big Bear Blvd.	Big Bear City	6/3/2008	0	0	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Four Paws N Tail 217 W. Big Bear Blvd.	Big Bear City	6/3/2008	2	1	0
VCA Animal Clinic 42160 N. Shore Dr.	Big Bear City	6/3/2008	2	2	0
Bear Valley Pet & Animal Supply 42183 Big Bear Blvd.	Big Bear Lake	6/3/2008	2	1	0
Chris' Supplies 19474 Jurupa Ave.	Bloomington	3/7/2008	1	1	0
Elias Pet Shop 18010 Valley Blvd.	Bloomington	3/7/2008	1	1	0
Valley Animal Hospital 19059 Valley Blvd., #120	Bloomington	3/7/2008	1	0	0
Francis Animal Hospital 5284 Francis Ave.	Chino	8/1/2007	1	1	0
PETCO 3820 Grand Ave.	Chino	8/1/2007	2	1	0
Sevilla Feed and Animal Supply 12986 S. Euclid Ave.	Chino	8/1/2007	1	1	0
AAA Wagging Tails Pet Grooming 12859 Mountain Ave.	Chino	2/7/2008	1	1	0
Canyon Hills Animal Hospital 14656 Pipeline Ave.	Chino	2/7/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Country Animal Clinic 6691 Riverside Dr.	Chino	2/7/2008	1	1	0
Doggie Mat 5664 Riverside Dr.	Chino	2/7/2008	1	1	0
Francis Animal Hospital 5284 Francis Ave.	Chino	2/7/2008	1	1	0
It's a Dog's World K-9 Academy 3890 Walnut Ave.	Chino	2/7/2008	2	1	0
Pampered Paws Pet Parlor 14600 Pipeline Ave.	Chino	2/7/2008	1	1	0
PETCO 3820 Grand Ave.	Chino	2/7/2008	1	1	0
PetSmart Grooming Salon 11945 Central Ave.	Chino	2/7/2008	1	1	0
PetSmart 11945 Central Ave.	Chino	2/7/2008	1	1	0
Chino Veterinary Hospital 12578 Central Ave.	Chino	3/14/2008	1	0	0
Chino Hills Parkway Pet Hospital 4040 Chino Hills Pkwy.	Chino Hills	2/28/2008	1	1	0
Chino Hills Pet Grooming 2545 Chino Hills Pkwy.	Chino Hills	2/28/2008	2	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Club Mutt 4200 Chino Hills Pkwy., #300	Chino Hills	2/28/2008	2	1	0
Kahoots Pet Store 4200 Chino Hills Pkwy., #740	Chino Hills	2/28/2008	1	1	0
Payne Ranch Vet Clinic 13890 Peyton Dr., # D	Chino Hills	2/28/2008	2	1	0
PetSmart #1092 13001 Peyton Dr.	Chino Hills	2/28/2008	2	1	0
TLC Animal Clinic 2575 Chino Hills Pkwy., #B	Chino Hills	2/28/2008	2	1	0
Chino Hills Veterinary 3415 Chino Ave.	Chino Hills	3/14/2008	1	1	0
Colton Animal Hospital 1309 N. Mt Vernon Ave.	Colton	8/1/2007	1	1	0
Pets Choice Grooming & Supply 1270 E. Washington St.	Colton	2/5/2008	1	1	0
Colton Animal Hospital 1309 N. Mt Vernon Ave.	Colton	3/12/2008	1	0	0
Banfield Pet Hospital 15042 Summit Ave.	Fontana	7/26/2007	1	1	0
PetSmart 15042 Summit Ave.	Fontana	7/26/2007	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Regency Pet Hotel 10917 Cherry Ave., #B	Fontana	11/26/2007	2	0	0
Robles Pet Shop 16737 Foothill Blvd.	Fontana	2/5/2008	1	1	0
Banfield Pet Hospital 15042 Summit Ave.	Fontana	2/22/2008	2	1	0
Fontana Animal Hospital Complete Pet Care 16153 Foothill Blvd.	Fontana	2/22/2008	2	1	0
Fontana Pet Shop 9830 Sierra Ave.	Fontana	2/22/2008	2	1	0
Fontana Sierra Animal Hospital 16736 Arrow Blvd.	Fontana	2/22/2008	1	1	0
Foothill Animal Hospital 17312 Foothill Blvd., #C	Fontana	2/22/2008	2	1	0
Humane Animal Hospital 9257 Sierra Ave.	Fontana	2/22/2008	1	1	0
Lujan's Pet Grooming 16000 Valley Blvd.	Fontana	2/22/2008	2	1	0
PetSmart 15042 Summit Ave.	Fontana	2/22/2008	5	1	0
Pretty Pet Parlor 16889 Arrow Blvd.	Fontana	2/22/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Regency Pet Hotel 10917 Cherry Ave., #B	Fontana	2/22/2008	2	1	0
New Feed Pet & Pet Supplies 16036 Arrow Rd.	Fontana	3/14/2008	1	1	0
Animal Emergency Clinic 12022 La Crosse Ave.	Grand Terrace	3/12/2008	0	1	0
Big and Small Pet Grooming 22400 Barton Rd., #5	Grand Terrace	3/12/2008	2	1	0
Animal Medical Hospital Assn II 25778 Baseline St.	Highland	3/6/2008	1	1	0
Elite Pet Boutique 2210 E. Highland Ave.	Highland	3/6/2008	2	1	0
The Mutt Hut 7223 Church St.	Highland	3/6/2008	1	1	0
Ala-Palm Animal Hospital 8068 Palm Ave.	Highland	3/7/2008	1	1	0
Highland Village Pet Hospital 7257 Boulder Ave.	Highland	3/12/2008	1	1	0
All Creatures Animal Hospital 5405 Arrow Hwy., #108	Montclair	8/2/2007	1	1	0
Tropical Fish House & Pets 5146 Holt Blvd.	Montclair	8/2/2007	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
PETCO 9137 Central Ave., #G	Montclair	11/3/2007	3	1	0
All Creatures Animal Hospital 5405 Arrow Hwy., #108	Montclair	2/28/2008	2	1	0
Cute Critter by Chris 5461 Holt Blvd.	Montclair	2/28/2008	2	1	0
Tropical Fish House & Pets 5146 Holt Blvd.	Montclair	2/28/2008	1	1	0
PETCO 9137 Central Ave., #G	Montclair	3/14/2008	2	1	0
West End Shelter for Animals 1010 E. Mission Blvd.	Ontario	7/17/2007	1	1	0
Dairy Center, Inc. 13529 Euclid Ave.	Ontario	8/2/2007	1	1	0
Euclid Pet 1739 S. Euclid Ave., #C	Ontario	8/2/2007	1	1	0
Euclid Veterinary Hospital 13525 Euclid Ave.	Ontario	8/2/2007	1	1	0
Caballero Feed 13159 Bon View Ave.	Ontario	11/1/2007	2	1	0
Dairy Center, Inc. 13529 Euclid Ave.	Ontario	2/22/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Euclid Veterinary Hospital 13525 Euclid Ave.	Ontario	2/22/2008	1	1	0
West End Shelter for Animals 1010 E. Mission Blvd.	Ontario	2/22/2008	1	1	0
Euclid Pet 1739 S. Euclid Ave., #C	Ontario	3/6/2008	1	1	0
Adobe Animal Clinic 6331 Haven Ave., #4	Rancho Cucamonga	7/18/2007	1	1	0
Alta Loma Animal Hospital 7289 Amethyst	Rancho Cucamonga	7/18/2007	2	1	0
Alto Rancho Pet & Bird Hospital 8677 19th St.	Rancho Cucamonga	7/18/2007	1	1	0
Baseline Animal Hospital 9350 Baseline Blvd.	Rancho Cucamonga	7/18/2007	2	0	0
Country Waggin' 9360 Baseline Rd., #J	Rancho Cucamonga	7/18/2007	1	1	0
Terra Vista Animal Hospital 10598 Base Line, #F	Rancho Cucamonga	7/18/2007	1	1	0
The Pet Stop 9128 Foothill Blvd.	Rancho Cucamonga	7/18/2007	1	1	0
Upland Animal Hospital 8763 Grove Ave.	Rancho Cucamonga	7/18/2007	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Adobe Animal Clinic 6331 Haven Ave., #4	Rancho Cucamonga	2/20/2008	2	1	0
Alta Loma Animal Hospital 7289 Amethyst	Rancho Cucamonga	2/20/2008	2	1	0
Alto Rancho Pet & Bird Hospital 8677 19th St.	Rancho Cucamonga	2/20/2008	2	1	0
Baseline Animal Hospital 9760 Baseline Blvd.	Rancho Cucamonga	2/20/2008	2	1	0
Carousel Pet Grooming 9255 Baseline Rd.	Rancho Cucamonga	2/20/2008	1	1	0
Country Waggin' 9360 Baseline Rd., #J	Rancho Cucamonga	2/20/2008	2	1	0
Paws & Claws 8665 19th St.	Rancho Cucamonga	2/20/2008	1	1	0
Terra Vista Animal Hospital 10598 Base Line, #F	Rancho Cucamonga	2/20/2008	3	1	0
The Pet Stop 9128 Foothill Blvd.	Rancho Cucamonga	2/20/2008	3	1	0
Upland Animal Hospital 8763 Grove Ave.	Rancho Cucamonga	2/20/2008	1	1	0
Victoria Animal Hospital 11438 Kenyon Way., #A	Rancho Cucamonga	2/20/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Archibald Pet & Grooming 9790 19th St.	Rancho Cucamonga	3/14/2008	1	1	0
PETCO 7221 Haven Ave.	Rancho Cucamonga	3/14/2008	2	1	0
Rancho Cucamonga Animal Shelter 11780 Arrow Route	Rancho Cucamonga	3/14/2008	0	1	0
Animal Medical Center of Redlands 340 6th St.	Redlands	2/28/2008	1	1	0
Coventry Pet Resort & Training 412 Tennessee St.	Redlands	2/28/2008	1	1	0
Daryl's Pet Shop 860 W. Redlands Blvd., #110	Redlands	2/28/2008	2	1	0
Noah's Arf 216 E. Redlands Blvd.	Redlands	2/28/2008	1	1	0
PETCO 27580 W. Lugonia Ave.	Redlands	2/28/2008	1	1	0
Redlands Animal Shelter 504 N. Kansas St.	Redlands	2/28/2008	1	1	0
Redlands Pet Grooming 340 6th St.	Redlands	2/28/2008	1	1	0
Tri City Pet Hospital 25837 Business Center Dr., #C	Redlands	2/28/2008	0	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Cheryl's Pet Grooming Whiskers to Tails 914 Orange St.	Redlands	3/6/2008	1	1	0
Family Friend Animal Hospital 1740 Orange Tree Ln.	Redlands	3/6/2008	1	1	0
Furry Face Café & Boutiki 419 E. State St.	Redlands	3/6/2008	1	1	0
Pampered Pet Boutique 216 E. Redlands Blvd.	Redlands	3/6/2008	1	1	0
PAWS 112 E. State St.	Redlands	3/6/2008	1	1	0
Pet Salon 1248 Wabash Ave.	Redlands	3/6/2008	1	1	0
Redlands Animal Hospital 1093 W. Colton Ave.	Redlands	3/6/2008	4	1	0
Community Animal Hospital 562 W. Rialto Ave.	Rialto	7/26/2007	1	1	0
Rialto Animal Hospital 1480 N. Ayala Dr.	Rialto	7/26/2007	2	1	0
Community Animal Hospital 562 W. Rialto Ave.	Rialto	3/12/2008	1	1	0
Rialto Animal Hospital 1480 N. Ayala Dr.	Rialto	3/12/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Pet Salon 855 E. Foothill Blvd.	Rialto	3/31/2008	0	1	0
Elliott's Pet Emporium 891 S. E St.	San Bernardino	7/17/2007	1	0	0
General Dog & Cat Hospital 456 S. Arrowhead Ave.	San Bernardino	7/17/2007	1	1	50
Humane Society of San Bernardino Valley 374 W. Orange Show Rd.	San Bernardino	7/17/2007	2	1	50
Loma Linda Animal Hospital Grooming 2605 S. Waterman Ave.	San Bernardino	7/17/2007	1	1	50
Loma Linda Animal Hospital 2605 S. Waterman Ave.	San Bernardino	7/17/2007	1	0	0
Pet World 891 Harriman Pl., #E	San Bernardino	7/17/2007	1	1	50
PetSmart 595 E. Hospitality Ln.	San Bernardino	7/17/2007	1	1	50
San Bernardino Animal Control 333 Chandler Pl.	San Bernardino	7/17/2007	1	0	50
All Pet Feed & Tack 25598 Base Line St.	San Bernardino	7/25/2007	1	1	0
Animal Care Wellness Center, Inc. 3928 N. Sierra Way	San Bernardino	7/25/2007	2	2	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Blue's House of Grooming 195 E. Highland Ave.	San Bernardino	7/25/2007	1	0	0
Devore Animal Shelter 19777 Shelter Way	San Bernardino	7/25/2007	4	1	0
West Paw, Inc. 24450 E. 6th St.	San Bernardino	7/25/2007	1	1	0
Animal Care Wellness Center, Inc. 3928 N. Sierra Way	San Bernardino	2/12/2008	1	1	0
Arrowview Animal Hospital 766 E. Highland	San Bernardino	2/12/2008	1	1	0
Devore Animal Shelter 19777 Shelter Way	San Bernardino	2/12/2008	1	0	0
General Dog & Cat Hospital 456 S. Arrowhead Ave.	San Bernardino	2/12/2008	1	1	0
Highland Avenue Veterinary Clinic 1731 E. Highland Ave.	San Bernardino	2/12/2008	1	1	0
Loma Linda Animal Hospital Grooming 2605 S. Waterman Ave.	San Bernardino	2/12/2008	1	1	0
Loma Linda Animal Hospital 2605 S. Waterman Ave.	San Bernardino	2/12/2008	1	0	0
Pet World 891 Harriman Pl., #E	San Bernardino	2/12/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
PetSmart 595 E. Hospitality Ln.	San Bernardino	2/12/2008	1	1	0
Blue's House of Grooming 195 E. Highland Ave.	San Bernardino	2/14/2008	1	1	0
El Mono Pet Shop 2715 W. Foothill Blvd., #10	San Bernardino	2/14/2008	1	1	0
Elliott's Pet Emporium 891 S. E St.	San Bernardino	2/14/2008	1	1	0
Gwen's Show Off Pet Grooming 181 W. 40 St.	San Bernardino	2/14/2008	1	1	0
Humane Society of San Bernardino Valley 374 W. Orange Show Rd.	San Bernardino	2/14/2008	2	1	0
Inland Central Animal Hospital 2618 W. Foothill Blvd.	San Bernardino	2/14/2008	1	1	0
Lambert's Grooming 1980 Porter St.	San Bernardino	2/14/2008	1	1	0
North Park Dog Grooming 4210 N. Sierra Way	San Bernardino	2/14/2008	1	1	0
Northside Veterinary Clinic 939 W. 40th St.	San Bernardino	2/14/2008	1	1	0
West Paw, Inc. 24450 E. 6th St.	San Bernardino	2/14/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Grooming Gallery 998 W. 40th St.	San Bernardino	2/20/2008	1	1	0
Kendall Drive Feed Store 2340 W. Kendal Dr.	San Bernardino	2/20/2008	1	1	0
Kyra's Dog Grooming 25778 Base Line St., #B	San Bernardino	2/20/2008	1	1	0
Lucky Dog Pet Grooming 1591 Carpenter St.	San Bernardino	2/20/2008	1	1	0
San Bernardino Animal Control 333 Chandler Pl.	San Bernardino	3/14/2008	1	1	0
Alta Grooming & Pets 659 E. 15th St.	Upland	7/27/2007	1	1	0
Angels' Care Animal Hospital 659 E. 15th St.	Upland	7/27/2007	1	1	0
Foothill Animal Hospital 1332 W. 9th St., #A	Upland	7/27/2007	4	1	0
Mountain View Veterinary Hospital 1655 N. Mountain Ave., #110	Upland	7/27/2007	1	1	0
Ruff Cuts 164 N. Second Ave.	Upland	7/27/2007	3	0	0
Tropetcana Pet Resort 913 N. Benson Ave., #B	Upland	7/27/2007	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Upland Feed & Fuel 164 N. Second Ave.	Upland	7/27/2007	1	1	0
VCA Central Animal Hospital 281 N. Central Ave.	Upland	7/27/2007	1	1	0
Welcome Waggin' Furry Fun Center 188 N. Second Ave.	Upland	7/27/2007	1	1	0
Dogs Grooming Salon 255 E. Foothill Blvd.	Upland	11/5/2007	1	0	0
Heavenly Paws 916 N. Mountain Ave., #D5	Upland	11/5/2007	2	1	0
Pawsitive Image Pet Grooming 931 W. Foothill Blvd.	Upland	11/5/2007	1	0	0
PetSmart 1935 N. Campus Ave.	Upland	11/5/2007	3	0	0
Upland Animal Shelter 860 E. 15th St.	Upland	11/5/2007	3	1	0
Upland Feed & Fuel 164 N. Second Ave.	Upland	11/5/2007	1	0	0
Upland Paw Shop 830 E. Foothill Blvd., #1	Upland	11/5/2007	1	1	0
Alta Grooming & Pets 659 E. 15th St.	Upland	2/28/2008	2	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Angels' Care Animal Hospital 659 E. 15th St.	Upland	2/28/2008	2	1	0
Foothill Animal Hospital 1332 W. 9th St., #A	Upland	2/28/2008	2	0	0
Mountain View Veterinary Hospital 1655 N. Mountain Ave., #110	Upland	2/28/2008	1	1	0
Ruff Cuts 164 N. Second Ave.	Upland	2/28/2008	3	1	0
Tropetcana Pet Resort 913 N. Benson Ave., #B	Upland	2/28/2008	1	1	0
Upland Feed & Fuel 164 N. Second Ave.	Upland	2/28/2008	2	1	0
Dogs Grooming Salon 255 E. Foothill Blvd.	Upland	3/7/2008	1	1	0
Foothill Pet Grooming 765 W. Foothill Blvd.	Upland	3/7/2008	1	1	0
Heavenly Paws 916 N. Mountain Ave., #D5	Upland	3/7/2008	1	1	0
Pawsitive Image Pet Grooming 931 W. Foothill Blvd.	Upland	3/7/2008	1	1	0
PetSmart 1935 N. Campus Ave.	Upland	3/7/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Pups Pet Grooming and Transportation SVC 525 N. Central Ave., #3	Upland	3/7/2008	1	1	0
Upland Animal Shelter 860 E. 15th St.	Upland	3/7/2008	1	1	0
Upland Paw Shop 830 E. Foothill Blvd., #1	Upland	3/7/2008	1	1	0
Scrubby Puppy 1125 E. 16th St.	Upland	9/20/2007	2	1	25
Scrubby Puppy 1125 E. 16th St.	Upland	3/7/2008	2	0	0
Angel's Dog House 13687 Calimesa Blvd.	Yucaipa	2/20/2008	1	1	0
Green Valley Vet Clinic 35037 Avenue B	Yucaipa	2/20/2008	1	1	0
Holly Woof-Woof 33359 Yucaipa Blvd.	Yucaipa	2/20/2008	1	1	0
Pampered Pet 33527 Yucaipa Blvd., #C4	Yucaipa	2/20/2008	1	1	0
Tony's Pet & Food Supply / Bongo Bay Pet Products 34459 Yucaipa Blvd.	Yucaipa	2/20/2008	1	1	0
Yucaipa Animal Hospital 32161 Yucaipa Blvd.	Yucaipa	2/20/2008	1	1	0

Table 9.0 Pet Facility Outreach Efforts					
Facility Name Location	City/Area	Date Materials Placed	Number of Staff Trained	Number of Pet Posters	Number of Pet Tip Card
Yucaipa Animal Placement Society 11937 13th St.	Yucaipa	2/20/2008	1	1	0
Yucaipa Dog & Cat Grooming 34309 Yucaipa Blvd., #F	Yucaipa	2/20/2008	1	1	0
Western Shoeing and Trading Co. 34919 Yucaipa Blvd.	Yucaipa	2/28/2008	1	1	0
Total			260	177	325

Table 10.0 Pet Tablings												
Store/Event Name Location	City/Area	Date of Tabling	Number of Pet Owners Educated	Number of Signed Commitment Letters	Number of Doggie Bags	Number of Tip Cards	Number of Magnets	Number of Coloring Books	Number of Bookmarks	Number of Bags	Number of Pencils	Number of Rulers
Bark in the Park Event 16055 Huntington Garden Ave.	Chino	11/10/2007	37	37	43	1	5	38	38	38	59	38
PETCO 9137 Central Ave.	Montclair	11/3/2007	62	62	65	1	34	34	34	34	34	34
PETCO 27580 W. Lugonia Ave.	Redlands	11/3/2007	25	25	30	0	34	34	34	34	34	34
PetSmart 1935 N. Campus Ave.	Upland	9/29/2007	34	34	36	5	0	7	7	0	0	0

**Table 10.0
Pet Tablings**

Store/Event Name Location	City/Area	Date of Tabling	Number of Pet Owners Educated	Number of Signed Commitment Letters	Number of Doggie Bags	Number of Tip Cards	Number of Magnets	Number of Coloring Books	Number of Bookmarks	Number of Bags	Number of Pencils	Number of Rulers
HOPE Pet Adoption Faire Upland Memorial Park	Upland	5/17/2008	97	97	115	0	0	52	65	0	0	0
Total			255	255	289	7	73	165	178	106	127	106

**Table 11.0
Pet Trainer Collaboration**

Pet Trainer Location	City/Area	Date Received Signed Commitment Letters	Number of Pet Owners Educated	Number of Signed Commitment Letters	Number of Doggie Bags
It's A Dog's World K-9 Academy, Inc. 3890 Walnut Ave.	Chino	4/30/2008	14	14	15
County of San Bernardino: Dog Training Facility 17505 Euclid Ave.	Chino	6/24/2008	15	15	15
Karen Singleton's Animal Connection 12756 Pipeline Ave.	Chino	6/26/2008	15	15	15
PETCO 27580 W. Lugonia Ave.	Redlands	3/24/2008	15	15	15
PetSmart 1935 N. Campus Ave.	Upland	5/12/2008	15	15	15
Total			74	74	75

Table 12.0 Homeowner Association (HOA) Outreach Efforts			
Homeowner Association	City/Area	Date Articles Sent	Number of Articles
Spruce Park	Bloomington	4/2/2008	44
Sullivan's Ranch	Chino	4/2/2008	1
Diamond Valley	Chino Hills	4/2/2008	1
Park Mediterrania	Colton	4/2/2008	1
Rancho Meditrina	Colton	4/2/2008	1
Fontana Commons	Fontana	4/2/2008	1
East Highland Ranch	Highland	4/2/2008	1
Watertown	Loma Linda	4/2/2008	142
Cimarron Oaks	Ontario	3/27/2008	1
Magnolia Terrace	Ontario	4/2/2008	25
Village Park	Rancho Cucamonga	3/27/2008	1
Park Vineyard	Rancho Cucamonga	3/28/2008	1
Cordillera	Redlands	4/2/2008	1
University Grove	Redlands	4/2/2008	1
Arrowhead Village	San Bernardino	3/27/2008	1
Mountain Park	San Bernardino	3/27/2008	1
Mission View Estates	San Bernardino	3/28/2008	1
Total			225

**Table 13.0
Regional Events**

Event Name Location	City/Area	Dates of Event	Number of Residents Educated	Number of Tearsheets	Number of Paint Tip Cards	Number of Pesticide Tip Cards	Number of Fertilizer Tip Cards	Number of Pens	Number of Magnets	Number of Coloring Books	Number of Bookmarks	Number of Bags	Number of Santa Ana River Begins Brochures	Business Brochures
Inland Empire Home Remodeling and Design Show 2000 Convention Center Way	Ontario	10/12/2007- 10/14/2007	537	537	340	326	333	429	373	136	140	200	5	40
National Orange Show Festival 690 S. Arrowhead Ave.	San Bernardino	5/24/2008- 5/26/2008	223	223	124	95	75	223	51	289	218	137	32	0
Total			760	760	464	421	408	652	424	425	358	337	37	40

**Table 14.0
Elementary School Presentations**

Name of School Location	City/Area	Date of Assembly	Number of Students Educated
Victoria Groove Elementary School 10950 Emerson St.	Alta Loma	12/20/2007	600
Big Bear Elementary School 40940 Pennsylvania Ave.	Big Bear Lake	12/14/2007	400
Living Waters Christian Academy 713 Stocker Rd.	Big Bear Lake	6/10/2008	32
Howard Cattle Elementary School 13590 Cypress Ave.	Chino	11/2/2007	840

Table 14.0 Elementary School Presentations			
Name of School Location	City/Area	Date of Assembly	Number of Students Educated
El Rancho Elementary School 5862 C St.	Chino	12/17/2007	600
Lyle Briggs Fundamental School 11880 Roswell Ave.	Chino	3/20/2008	313
Georgia F Morris Elementary School 1900 W. Randall Ave.	Colton	10/9/2007	390
Lincoln Abraham Elementary School 444 E. Olive St.	Colton	11/6/2007	68
Georgia F Morris Elementary School 1900 W. Randall Ave.	Colton	12/4/2007	392
Lincoln Abraham Elementary School 444 E. Olive St.	Colton	12/6/2007	68
Canyon Crest Elementary School 11851 Cherry Ave.	Fontana	9/4/2007	250
Oak Park Elementary School 14200 Live Oak	Fontana	12/13/2007	225
Michael D'Arcy Elementary School 11645 Elm St.	Fontana	4/16/2008	620
Resurrection Academy 17434 Miller Ave.	Fontana	4/16/2008	240
Live Oak Elementary School 9522 Live Oak Ave.	Fontana	4/24/2008	530

Table 14.0 Elementary School Presentations			
Name of School Location	City/Area	Date of Assembly	Number of Students Educated
Tokay Elementary School 7846 Tokay Ave.	Fontana	5/14/2008	840
Canyon Crest Elementary School 11851 Cherry Ave.	Fontana	9/5/2007	250
Thompson Elementary School 7401 Church Ave.	Highland	9/28/2007	600
Cole Elementary School 1331 Cole Ave.	Highland	12/11/2007	444
Hawthorne Elementary School 705 W. Hawthorne St.	Ontario	9/12/2007	120
San Antonio School 1722 E. 8th St.	Ontario	4/4/2008	288
Central Elementary School 7955 Archibald Ave.	Rancho Cucamonga	11/8/2007	600
Terra Vista Elementary School 7497 Mountain View Dr.	Rancho Cucamonga	4/23/2008	350
Henry Elementary School 470 E. Etiwanda Ave.	Rialto	9/18/2007	280
Henry Elementary School 470 E. Etiwanda Ave.	Rialto	10/10/2007	300
Casey Elementary School 219 N. Eucalyptus St.	Rialto	4/25/2008	60

Table 14.0 Elementary School Presentations			
Name of School Location	City/Area	Date of Assembly	Number of Students Educated
North Verdemont Elementary School 3555 Meyers Rd.	San Bernardino	8/30/2007	320
Mt. Vernon Elementary School 1271 W. Tenth St.	San Bernardino	10/4/2007	240
North Park Elementary School 5378 N. H St.	San Bernardino	11/9/2007	600
Urbita Elementary School 771 S. J St.	San Bernardino	12/5/2007	450
Emmerton Elementary School 1888 Arden Ave.	San Bernardino	3/25/2008	360
Emmerton Elementary School 1888 Arden Ave.	San Bernardino	5/2/2008	150
Baldy View Elementary School 979 W. 11th St.	Upland	11/29/2007	120
Sycamore Elementary School 1075 W. 13th St.	Upland	5/7/2008	500
Yucaipa Elementary School 12375 California St.	Yucaipa	3/21/2008	500
Wildwood Elementary School 35972 Susan St.	Yucaipa	5/9/2008	120
Total			13,060

Table 15.0 Elementary School Cleanups				
Name of School Location	City/Area	Date of Cleanup	Number of Participants	Pounds of Trash Collected
Victoria Groove Elementary School 10950 Emerson St.	Alta Loma	12/11/2007- 12/18/2007	450	84
Living Waters Christian Academy 713 Stocker Rd.	Big Bear Lake	5/20/2008	32	155
El Rancho Elementary School 5862 C St.	Chino	11/27/2007	400	50
Canyon Crest Elementary School 11851 Cherry Ave.	Fontana	9/6/2007 - 9/7/2007	250	35
Hawthorne Elementary School 705 W. Hawthorne St.	Ontario	9/25/2007	120	25
Central Elementary School 7955 Archibald Ave.	Rancho Cucamonga	11/9/2007	600	300
Casey Elementary School 219 N. Eucalyptus St.	Rialto	4/25/2008	40	10
North Park Elementary School 5378 N. H St.	San Bernardino	11/12/2007- 11/16/2007	20	25
Total			1,912	684

10.2 Outreach Photographs

Photo 1.0 Garden Centers/Nurseries Outreach



Wal-Mart in Rancho Cucamonga



Expertise Growers in Ontario

Photo 2.0 Paint Store Outreach



Dunn-Edwards in Ontario



ICI Paints in San Bernardino



Photo 3.0 Hardware Store Outreach



Riffenburgh Lumber (ACE) in Big Bear



True Value Hardware Best Home Center in Yucaipa

Photo 4.0 Home Improvement Store Outreach



Lowe's in Rancho Cucamonga



Home Depot in Fontana

Photo 5.0 Home Improvement Store Tablings



Lowe's in Ontario



Safety Day at Home Depot in Chino

Photo 6.0 Home Improvement Store Presentations



Home Depot in Upland



Lowe's in Ontario

Photo 7.0 Pet Facility Outreach



General Cat & Dog Hospital in San Bernardino



Upland Feed and Fuel in Upland



PETCO in Montclair



Photo 8.0 Pet Tablings



Bark in the Park Event in Chino



PetCo in Montclair



HOPE Pet Adoption Faire in Upland



Photo 9.0 Elementary School Presentations



Resurrection Academy in Fontana



Lincoln Abraham Elementary School in Colton

Photo 10.0 Regional Events



Inland Empire Home Remodeling and Design Show



National Orange Show Festival

10.3 Examples

Example 1.0 Bus Shelter Ad




Example 2.0 Truck Sign



Example 3.0 Homeowner Association Newsletter

UNIVERSITY GROVE NEWS

Volume 1, Issue 1
Spring 2008



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BASIC HOUSEKEEPING - EXTERIOR HOUSE CLEANING

First Impressions are important, and since you keep your lawn looking good, you want your home's exterior to complete the perfect picture. Plus, an exterior freshening a couple of times a year allows you to spot and repair any problems before they become major issues. Consider painting to spruce up your home's exterior.

It's best to dissolve soil rather than aggressively scrub it off. Pre-spray areas to be cleaned and painted with water and a detergent solution (use a garden hose fitted with a detergent dispenser). After a few minutes, gently scrub using a long handled brush, rinse and inspect your work. As an option, you may consider renting a pressure washer. The water will spray at 1500 or more pounds per square inch (PSI) and off comes dirt and dust, bird droppings, tree sap and more.

Look around for other maintenance issues. Are shutters loose? Do they need painting? Is exterior paint on siding worn or chipped? Is the paint blistered? Painting in direct sunlight traps solvent vapor as the paint dries too quickly. Scrape away blistered paint and sand to bare wood. Let wood completely dry. Sand, prime and paint in non-direct sunlight and non-humid conditions. Use high quality latex paint.

Check your fencing. Repair any broken boards. Spring is a great time to stain.

Now is the perfect time to show the neighborhood the pride you have in your home and your community.

NEW LANDSCAPE COMPANY

Bonus Landscape, Inc., is now providing landscape maintenance for University Grove Association as of April 14, 2008. They will be at the property on Tuesdays for detailing and Thursdays for mowing.

Bonus is proud to have been chosen and they look forward to working with University Grove.

GOPHERS

The Association has a monthly contract for gopher control in all Common Maintenance Areas. There has been a recent infestation on Revelation, across from 1451 Red Bird. In the common area near 1357 Revelation Way, and in the City-maintained orange grove area behind Gold Buckle. The Board is asking for your help in ridding the Association of these destructive pests. The Board is requesting that homeowners monitor their own yards for gophers and take necessary measures to rid their personal yards of these pests when they are found.

University Grove Association
Next meeting: June 4, 2008 at 7:00 p.m.
at Redlands East Valley High School,
3100 East Colton Avenue, Redlands

CLEAN STORM DRAINS, HEALTHY NEIGHBORHOODS

Completing Do-It-Yourself (DIY) home projects certainly brings a sense of accomplishment and pride in your hard work. While you are working to improve the appearance and efficiency of your home, however, you may also be unintentionally contributing to environmental damage through storm water pollution.

It is important to realize that when you undertake any home project, you can potentially allow toxic chemicals and debris to flow into the storm drain system and eventually into the ocean. On a large scale, this pollution threatens public health, wildlife, tourism and the economy.

The pollutants—including paint, pesticides, pet waste, motor oil and litter—are picked up as water from rain, melting snow and irrigation flows from the streets into curb inlets known as catch basins. From there, this "toxic soup" runs through a system of pipes and open channels—dumping off to the beaches and ocean untreated.

It is the responsibility of every homeowner to follow safe practices in order to control and further prevent toxic substances from polluting communities, beaches and water bodies.

To start on the path towards prevention, bring your leftover household toxic chemicals to FREE Household Hazardous Waste (HHW) collection centers, provided by San Bernardino County.

Call (800) CLEANUP or visit www.sbcounty.gov/stormwater for a list of HHW centers.

TIPS TO START:


Landscaping & Gardening: Landscaping practices increase the likelihood that chemicals and treated soil will wash into storm drains. Over-watering your lawn can allow excess water to travel through the street, carrying debris and toxins into the catch basins. The use of pesticides and herbicides not only kill garden invaders; they also harm insects, poison fish and contaminate ground and ocean water.

- Store pesticides, fertilizers and chemicals in a covered area to prevent runoff. Do not blow, sweep, hose or rake leaves into the street or catch basin.
- Spot apply pesticides or fertilizers when necessary and never apply these chemicals when it is predicted to rain or snow.
- Use non-toxic alternatives to fertilizers and pesticides such as compost, grass clippings and native plants.

Painting & Light Construction: Paints, fresh concrete and mortar application materials can wash down or blow into the street and storm drain, so it is important to use only the amount you need.

- Never clean brushes, rinse paint containers, sweep cement washout or concrete dust into a street or catch basin.
- For oil-based paints, paint out brushes to the extent possible. Clean with thinner and then filter and reuse thinner.
- For water-based paints, paint out brushes to the extent possible, then rinse in the sink.

For more information please visit www.sbcounty.gov/stormwater or call (909) 387-8109.



UNIVERSITY GROVE BOARD OF DIRECTORS

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UNIVERSITY GROVE NEWS